



Delivering a World of IT Solutions



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1. Capabilities Statement

1.1. Overview

CRISS was founded in 1998 to provide cost effective Information Technology support services to the government and commercial sectors. CRISS has \$8 Million in annual revenue and growing. Additionally, we are Small Disadvantaged Business.

CRISS has a proven track record of providing comprehensive, cost-effective solutions to government and commercial clients. Our professional team members offer our clients teams of Information Specialist, Engineers, Project Managers, Programmers, Web Designers, LAN, WAN and Database Administrators who contribute to each project in order to provide the best solutions to the most complex and technical business problems in both the Internet and Legacy mainframe environments. The combination of our management commitment and our professionals' technical capabilities result in the most rewarding and productive approach to your IT requirements.

CRISS is committed to providing our customers with superior information technology resources, while maintaining cost consciousness. Our absolute commitment to operate with honesty and integrity will ensure the most successful partnership between our clients and ourselves.

Our dedication to supporting local community-oriented programs such as Capital Commitment allows us to offer a highly skilled, local pool of trained and qualified resources to our customers. At CRISS, we are as committed to ensuring the success of our community as we are to providing superior resources to ensure the success of our clients.

Our commitment is to offer a portfolio of superior IT services to our customers. The Professional Services required to assist our clients in satisfying their IT needs is always our center of focus. Our customers are the beneficiaries of our staff's many years of experience, and we are dedicated to offering expertise in technical and industry-specific areas, delivered when, how, and where our customers need them.

1.2. Project-Based Engineering Services

CRISS engineers have worked on numerous projects ranging from Web applications that require real time updates to the database with 200 QPS (Queries Per Second) during peak

time to custom mainframe system application design. Some of our engineers once worked for PLS, a company that created and sold the Full-Text Search Engine in use by AOL today. The technical backgrounds for these Engineers range from Ph.D. in Full Text Technology /Computer Science to Bachelors in Computer Science.

- Network and Systems Integration
- Web / Mainframe Application Analysis and Development
- Operations, Administration, Maintenance and Provisioning
- Migration Planning and Implementation

1.3. Legacy System Support and Development

In today's business environment knowledge of legacy systems is essential. CRISS has substantial expertise and experience in all facets of legacy based systems support including:

- COBOL/COBOL 2
- MVS/JCL
- DB2, CICS, VSAM
- ADABAS
- CA1, CA7, CA11

1.4. Server Based Systems Support and Development

Information Technology is now migrating from the older legacy based systems to the new server based systems and CRISS is prepared for the change. CRISS has an in-depth and current knowledge of new technologies including the nTier and client/server application systems. Server based operating systems are also an integral part of the services CRISS provides including:

- Windows NT/Server 2000/Adv Server 2000, 7.0 (.Net)
- Microsoft Access, Microsoft SQL Server 6.5/7/2000
- Oracle Financials, Oracle Databases
- C++, C#, Java, HTML, XML
- Lotus Notes / Domino

1.5. Project Management Services

Our project management consultants will work together with your internal team or independently, and will give you full confidence in their ability to provide project

deliverables responsibly and on time. CRISS is capable of taking on complete responsibility for project management, staffing and deliverables.

- Examine customer knowledge-base and identify existing resources
- Identify needs for technical expertise and resources
- Determine project scope
- Project Planning
- Develop and deliver proposal
- Cut installation and rollover timelines
- Reduce possible delays, errors or shortages
- Exceed business time commitments

1.6. Project Support Services

Often referred to as technical or staff support, CRISS' project support provides individuals or teams to augment your most critical IT projects and functional requirements. With technology constantly changing, one company or organization cannot possibly keep up with the required changes to their staffing requirements. Retaining qualified staff adds pressure to the already stressful corporate environment. CRISS can assist through:

- Assistance with specialized projects
- Additional staffing requirements for short and long-term projects
- Highly specialized engineering resources for expert-level consulting
- Contracted engineering services

1.7. Web Development / Hosting and Integration

Our engineers have over 10 years of work related experience in creating Full-Text Search based web sites. Most of these Engineers worked as Senior Software Engineers and Technical Leaders for America Online, where responsibilities included:

- Designing the system from top down
- Managing the project time and critical path tasks
- Unit testing the product to verify that the product will support current and projected traffic and load
- Submitting to QA with proper instructions for installation and testing parameters
- Working with Operations until the product is live
- Web Site Development and Maintenance
- Web Portal Development and Maintenance
- Content Management
- Online Catalog Design and Development

- Network Integration

1.8. Qualified and Experienced Staff

Our staff stays current with today's changing technologies in order to provide clients with the best solution for today's complex business information problems. We are proud of our past performances and bring the value of good communication and teamwork to our projects.

- Offer training in advance of completion dates
- Transfer skills to permanent staff

1.9. Current and Recent Projects

1.9.1 General Services Administration – GSA

Our E-Commerce division created and operates SmallBIZMall.Gov, GSA's premier B2G e-commerce portal. SmallBIZMall.Gov enables Government agencies worldwide to procure the full range of Information Technology products and Services from 164 small disadvantaged, 8(a) certified companies holding GSA Fast contracts. SmallBIZMall.Gov offers one stop shopping for total IT solutions. It's fast, easy to use, and saves both time and money.

1.9.2 Department of Transportation

CRISS's Website development team is now responsible for a project at DOT that was originally awarded to another firm. Prior to taking over the project, it was over budget and behind schedule; it is now back on schedule. In fact, the DOT Project Management Office is now so impressed they are speaking of increasing the scope of the project and extending the contract. Please see references for confirmation.

1.9.3 Government of the District of Columbia

CRISS is responsible for processing and facilitating payments in a timely and accurate manner to approximately 16,000 District and Federal Annuitants. We have helped to establish a PeopleSoft pension system that maintains data necessary to generate annuity benefits capture benefit elections and provide other related information through an electronic interface to the District's payroll engine as defined by the U.S. Treasury. Our initial implementation approach for the District is to maintain the integrity of the delivered Payroll system with minimal customization as possible.

1.9.4 Housing & Urban Development (HUD)

CRISS assisted the Records Management Branch in fulfilling its mission of developing, implementing and maintaining a comprehensive records tracking system. This included reviewing HUD's current process for tracking case binders and records and obtaining an understanding of the program regulatory guidelines, and operating systems for storing case binders.

1.9.5 Internal Revenue Service (IRS)

CRISS provided systems acceptance-testing personnel to support the Year 2000, Century Date Change and tested the ADP Systems. The testing focused primarily on program changes that included online screen/reports, batch runs/reports, internal/external system and data interfaces. CRISS also assisted in the planning/execution of the systems integration test at the Tennessee Computing Center and the integration test center.

1.9.6 Federal Deposit Insurance Corporation (FDIC)

CRISS has been tasked to develop a proposed business model for the FDIC for electronic procurement, and a comparison of 2 financial vendors the FDIC is currently evaluating. The proposed business model included alternatives and recommendations regarding electronic procurement as a best fit within the FDIC as well as considering industry trends and projections. We also provided technology concepts for use in internal analysis and planning.

1.9.7 Other Clients

- DC Metropolitan Police Department
- United States Department of Agriculture
- International Business Machines (IBM)
- Department of Defense (DOD)
- Science Applications International (SAIC)
- AT&T
- Lucent Technologies
- First Union Bank
- Foreign Trade Zones
- Fannie Mae
- Freddie Mack
- United States Customs
- Duke Power
- U.S Port Authority
- Wal-Mart
- IBM SE Mfg. & Distribution
- Lexmark
- U.S. Census Bureau

1.10. References

COTR:		
	Terry Costello	202-727-9506
IBM		
COTR:	Cordell Carter	202-246-8230
Contracts	Brenda Dixon	301-803-2459
Census Bureau		
COTR	Sam Jones	301-457-2265
Contracts	Eric Franklin	301-457-1865
General Services Administrator		
COTR	Ronald Williams (Assistant Regional Administrator)	816-926-5192
RS Information Systems		
COTR	Cheryl Hill	703-734-7800
USDA		
COTR	Jacque LaCeix	801-975-3500 x 277
Department of Transportation		
PM	Ted Pasek	202-366-5965